



IAM NORTH AMERICAN CONFERENCE 2026

PROGRAM
Toronto, Canada



SPONSORS



DAY ONE - OCTOBER 5	
08:00 - 17:00	IAM North America Conference - Workshop One IAM North America Conference - Workshop Two
13:00 - 17:00	Conference Registration and Information
14:30 - 15:30	IAM USA Meet and Greet
16:00 - 18:00	Opening Drinks and Canapes Reception Meet and Greet Conference Delegates

Time EDT 08:00 - 09:00 09:00 - 09:10 09:10 - 09:25 09:25 - 09:55	DAY TWO - OCTOBER 6 Day Two Conference - Networking Welcome & Headline Sponsor Comments James Jorgensen & Amy Lindblom - Conference Chairs What's Been Happening in 2026? IAM Board Members - Toby Kizner and Ursula Bryan Keynote Asset Management Integration and Beyond - From Integration to Transformation: Unlocking the Full Value of Asset Management Angelo Pavia - Toronto Hydro		
	OPERATIONS TRACK MASTERING THE LIFECYCLE In Partnership with the Society for Maintenance & Reliability Professionals ORGANIZATIONAL TRACK CULTURE AS A CATALYST INNOVATION TRACK THE DIGITAL EDGE		
	10:00 - 10:30 Reliability Meets Asset Management: Leveraging the IAM–SMRP Alliance for Professional Excellence Brandon Weil - SMRP Vice Chair	10:00 - 10:30 Unicorn Hunting: Strategic Intern Workforce Development Steven Dutschke - Great Lakes Water Authority	10:00 - 10:30 Asset Tradeoff Budget Distribution Framework being developed for Delaware Department of Transportation Charles Pilson - Mott MacDonald, Sarah McDougall - Delaware Department of Transportation
	10:35 - 11:05 Connecting People, Data, and Assets: The Role of ISO14224 Farshad Bakhshi - Neximatech	10:35 - 11:05 Headline Sponsor slot	10:35 - 11:05 Building a Practical Condition Assessment Program with Modern Tools Erik Green - Renewable Water Resources
	Break		
11:30 - 12:00	11:30 - 12:00 Agencywide Asset Management System (AMS) Development for Multi-Modal Agency Justin Barclay - Johnson, Mirmiran, and Thompson; Mariyana Tozeve - Maryland Transit Administration	11:30 - 12:00 Operationalizing ISO 55001: How Using Information Drives Cultural Change Gurminder McNeel-Caird - Pacific Gas & Electricity Company	11:30 - 12:00 NxtGen Poster Session Grantsen Holback - Great Lakes Water Authority (GLWA) Musa Aziz Bhatti - Town of Fort Erie Pruthvish Patel - GFT
12:05 - 12:35	12:05 - 12:35 Technology Showcase Exploring a Value-based Decision Support Stack for Connected Asset Decisions Garth Bird, Ali Mirza - The Woodhouse Partnership	12:05 - 12:35 Educating Elected Officials and Senior Decision Makers at Scale. Iain Cranston, Lachlan MacLean - icInfrastructure	12:05 - 12:35 Asset Information Management System (AIMS) – Bringing Everything Together Andrew Williams - City of Columbus, Ohio Department of Public Service ; Allen Ibaugh - Cultivate Geospatial Solutions
12:35 - 13:30	Lunch Buffet		
13:30 - 14:00	13:30 - 14:00 Strategic Reliability Governance: Strengthening Lifecycle Decision Making Eric Goforth - SLBC Inc, Yuraima Redondo - Peel Region	13:30 - 14:00 IAM Knowledge Resources - Cross Boundary Integration, Pathway to Excellence, Realized Value and Benefits, Value Frameworks Ursula Bryan and members of the IAM Knowledge Projects	13:30 - 14:00 Practical Pathway to Digitalization and Advanced Technology in Asset Management Alireza Mohammadi - Metrolinx
14:05 - 14:35	14:05 - 14:35 From Projects to Performance: Operational Readiness at the Transition Point William Phillips - Mott MacDonald, Sean Cole - Infrastructure Ontario, Susan Peric - Greater Toronto Airport Authority, Dan Olsen - Toronto Transit Commission	14:05 - 14:35 Designing Decision Architecture for AI-Influenced Asset Decisions Ludmilla Pirogova - NXTFrontier	
14:40 - 15:10	IAM North American Awards Ceremony Sarah Vine - IAM Canada Chapter Chair, Mark Knight - IAM USA Chapter Chair and Ursula Bryan - IAM CEO		
15:10 - 15:30	Break		
15:30 - 16:00	Keynote From Planning to Performance: Creating Value for Ontario Heather Grey-wolf (Infrastructure Ontario)		
16:15 - 17:15	Drinks & Canapes / Awards Celebration		
	NxtGen Networking Opportunity - TBA		

KEY:



PANEL DISCUSSION



KEYNOTE



INTERACTIVE SESSION



WORKSHOP



PRESENTATION

Time
EDT

08:00 - 08:30

08:30 - 08:45

08:45 - 09:15

DAY THREE - OCTOBER 7

Day Three Conference - Networking

Welcome & Headline Sponsor Comments
James Jorgensen & Amy Lindblom - Conference Chairs



Keynote
Title - TBA
Nick Haase - MaintainX

Time
EDT

09:20 - 09:50

09:55 - 10:25

10:25 - 11:00

11:00 - 11:30

11:35 - 12:05

12:05 - 13:00

13:00 - 13:30

13:35 - 14:05

14:10 - 14:40

14:40 - 15:00

15:00 - 15:30

15:35 - 16:05

16:10 - 16:40

16:40 - 17:00

OPERATIONS TRACK

MASTERING THE LIFECYCLE

In Partnership with the Society for
Maintenance & Reliability Professionals



ORGANIZATIONAL TRACK

CULTURE AS A CATALYST

INNOVATION TRACK

THE DIGITAL EDGE



IAM Professional Development Resources - Career Pathways, Continuing Professional Development, Competences Framework, Exam Syllabi
Ursula Bryan, David Sumpton - Western University / Fanshawe College, Daryush Esmali - Aspire Consulting and members of the IAM Professional Development Projects



Making a Big Bang CMMS Go-Live Work: Lessons and Strategies
Samantha Downing, Nav Singh, Alysha Robins - City of St. Catherines, Elaine Chang - SLBC



AI-Driven Pavement Management: Integrating Technologies for Cost Effective Road Assessments
Kelly Dell - GEI Consultants Canada, Aylin Hearnese - City of Peterborough, Rob Huber - Rival Solutions



Designing Internal AM Maturity Assessments in a Municipal Context
Howard Tong, Leanne Brannigan - Peel Region



From Digital Twin to Decision Intelligence
Michele Samuels - Xylem

Break



Risk Assessment and Management in Practice - Updated SSG for Practitioners
Laith Alfaqih - Stantec, Dennis Zadery - Stantec



Amphibious Infrastructure: From Coastlines to Coastal-Zones
Joe Innis, Ashley Barratt, Michael Fishman - The Centre for Asset Studies



Technology Showcase Capital Planning and Investment Decisions that Shape the Future
Brent Solomon - Arcadis



Keynote
One Portfolio, One City: Toronto's Journey to Enterprise Real Estate Asset Management
Patrick Matozzo - Corporate Real Estate Management at City of Toronto

Break



Maintenance and Reliability Master Strategic Planning
Aman Singh, Maria Raykowski - SLBC, Greg Epp - Niagara Region



Maturing an Asset Management Program: Richmond Hill's IAM-Guided Journey
David Baldessara, Andrew Nichols - City of Richmond Hill



Enhancing Water Utility O&M with LIDAR & 360 Scanning
Daniel Everitt - Peel Region



Service Levels That Stick: Designing Targets You Can Actually Afford
Erik Wright, Andrea Tang - Town of Newmarket



Advancing Asset Management Through Organizational Culture and Inclusive Leadership
Vanessa Chau - WiAM - Women in Asset Management, Fay Pittman - Metrolinx



Artificial Intelligence Panel Discussion
Mary Sam and Panelists



Integrating Corrective Maintenance History into Asset Health Indexing (AHI)
Angelica Banzon - Toronto Hydro



From 'Doing Things' to Executing Asset Management
Steve Alston - Pinellas County Office of Fleet & Asset Management, Scott Stillwell - Pinellas County Public Works



Building a Centre of Excellence in Asset Data
Ron Fraser - Infrastructure Ontario, David Hewitt - BEGIS

Break



Management of Track Asset Life Cycle Using Condition Models
Roger Alves, Gaith Sabouni, Hussain Kagalwala - Metrolinx



Managing Pipeline Integrity from an Asset Management Perspective at Enbridge
Jibin Ammanethu, Cheng Xing - Enbridge Pipelines



Turning Asset Data into Budget Decisions That Last
Jenn Gross - GEI Consultants Ltd., Michelle Moore - Town of Fort Erie



Technology Showcase From Data to Decisions: An Adaptive Risk-Based Framework for Pipeline Asset Management
Xylem



Internal Stakeholder Buy-in and Engagement through Effective Change Management
Justin Barclay - Johnson, Mirmiran, and Thompson; Mariyana Tozeve - Maryland Transit Administration



This Is the Year to Add Meaning to Your Data
Tony Huang - Toronto Water



From KPIs to Failure Insights
Leonard Caputo, Alice Merchant - New York Power Authority



Beyond Regulation: How Organizational Culture Shapes Natural Asset Integration
Samantha Paquette, Natalie Dunn - GEI Consultants Canada Ltd.



Breaking Silos Through Process-Driven, Data-Centric Lifecycle Management
Samantha Keulmann, Dave Findlay - GHD, Maisam Shahzad - WSSC Water

Conference Closing Remarks & Headline Sponsor Comments
James Jorgensen & Amy Lindblom - Conference Chairs