



IAM NORTH AMERICAN CONFERENCE 2026

PROGRAM
Toronto, Canada



SPONSORS



DAY ONE - OCTOBER 5		
08:00 - 17:00	IAM North American Conference - Workshop One Advancing the Digital Edge – Data Strategy and Governance for Better Decisions	IAM North American Conference - Workshop Two Value-Based Prioritization – Building Defensible Capital Investment Decisions
13:00 - 17:00	Conference Registration and Information	
14:30 - 15:30	IAM USA Meet and Greet	
16:00 - 18:00	Opening Drinks and Canapes Reception Meet and Greet Conference Delegates	

Time EDT 08:00 - 09:00 09:00 - 09:10 09:10 - 09:25 09:25 - 09:55	DAY TWO - OCTOBER 6 Day Two Conference - Networking Welcome & Headline Sponsor Comments James Jorgensen & Amy Lindblom - Conference Chairs What's Been Happening in 2026? IAM Board Members - Toby Kizner and Ursula Bryan Keynote Asset Management Integration and Beyond - From Integration to Transformation: Unlocking the Full Value of Asset Management Angelo Pavia - Toronto Hydro
Time EDT 10:00 - 10:30 10:35 - 11:05 11:05 - 11:30 11:30 - 12:00 12:05 - 12:35 12:35 - 13:30 13:30 - 14:00 14:05 - 14:35 14:40 - 15:10 15:10 - 15:30 15:30 - 16:00 16:15 - 17:15	OPERATIONS TRACK MASTERING THE LIFECYCLE In Partnership with the Society for Maintenance & Reliability Professionals ORGANIZATIONAL TRACK CULTURE AS A CATALYST INNOVATION TRACK THE DIGITAL EDGE Reliability Meets Asset Management: Leveraging the IAM–SMRP Alliance for Professional Excellence Brandon Weil - SMRP Vice Chair Unicorn Hunting: Strategic Intern Workforce Development Steven Dutschke - Great Lakes Water Authority Asset Tradeoff Budget Distribution Framework being developed for Delaware Department of Transportation Charles Pilson - Mott MacDonald, Sarah McDougall - Delaware Department of Transportation Connecting People, Data, and Assets: The Role of ISO14224 Farshad Bakhshi - Neximatech Headline Sponsor slot Building a Practical Condition Assessment Program with Modern Tools Erik Green - Renewable Water Resources Break Agencywide Asset Management System (AMS) Development for Multi-Modal Agency Justin Barclay - Johnson, Mirmiran, and Thompson; Mariyana Tozeva - Maryland Transit Administration Operationalizing ISO 55001: How Using Information Drives Cultural Change Gurminder McNeel-Caird - Pacific Gas & Electricity Company NxtGen Poster Session Grantsen Holback - Great Lakes Water Authority (GLWA) Musa Aziz Bhatti - Town of Fort Erie Pruthvish Patel - GFT Technology Showcase Exploring a Value-based Decision Support Stack for Connected Asset Decisions Garth Bird, Ali Mirza - The Woodhouse Partnership Educating Elected Officials and Senior Decision Makers at Scale. Iain Cranston, Lachlan MacLean - icInfrastructure Asset Information Management System (AIMS) – Bringing Everything Together Andrew Williams - City of Columbus, Ohio Department of Public Service ; Allen Ibaugh - Cultivate Geospatial Solutions Lunch Buffet Strategic Reliability Governance: Strengthening Lifecycle Decision Making Eric Goforth - SLBC Inc, Yuraima Redondo - Peel Region From Projects to Performance: Operational Readiness at the Transition Point William Phillips - Mott MacDonald, Sean Cole - Infrastructure Ontario, Susan Peric - Greater Toronto Airport Authority, Dan Olsen - Toronto Transit Commission Practical Pathway to Digitalization and Advanced Technology in Asset Management Alireza Mohammadi - Metrolinx Designing Decision Architecture for AI-Influenced Asset Decisions Ludmilla Pirogova - NXTFrontier IAM North American Awards Ceremony Sarah Vine - IAM Canada Chapter Chair, Mark Knight - IAM USA Chapter Chair and Ursula Bryan - IAM CEO Break Keynote From Planning to Performance: Creating Value for Ontario Heather Grey-wolf (Infrastructure Ontario) Drinks & Canapes / Awards Celebration NxtGen Networking Opportunity - TBA

KEY:



PANEL DISCUSSION



KEYNOTE



INTERACTIVE SESSION



WORKSHOP



PRESENTATION

Time EDT
08:00 - 08:30
08:30 - 08:45
08:45 - 09:15

DAY THREE - OCTOBER 7
Day Three Conference - Networking
Welcome & Headline Sponsor Comments James Jorgensen & Amy Lindblom - Conference Chairs
 Keynote The AI Trap: Kill, Fix or Scale Nick Haase - MaintainX

Time EDT
09:20 - 09:50
09:55 - 10:25
10:25 - 11:00
11:00 - 11:30
11:35 - 12:05
12:05 - 13:00
13:00 - 13:30
13:35 - 14:05
14:10 - 14:40
14:40 - 15:00
15:00 - 15:30
15:35 - 16:05
16:10 - 16:40
16:40 - 17:00

OPERATIONS TRACK MASTERING THE LIFECYCLE	ORGANIZATIONAL TRACK CULTURE AS A CATALYST	INNOVATION TRACK THE DIGITAL EDGE
<i>In Partnership with the Society for Maintenance & Reliability Professionals</i> 		
 IAM Professional Development Resources - Career Pathways, Continuing Professional Development, Competences Framework, Exam Syllabi Ursula Bryan, David Sumpton - Western University / Fanshawe College, Daryush Esmali - Aspire Consulting and members of the IAM Professional Development Projects	 Making a Big Bang CMMS Go-Live Work: Lessons and Strategies Samantha Downing, Nav Singh, Alysha Robins - City of St. Catherines, Eric Goforth - SLBC Inc	 AI-Driven Pavement Management: Integrating Technologies for Cost Effective Road Assessments Kelly Dell - GEI Consultants Canada, Aylin Hearnese - City of Peterborough, Rob Huber - Rival Solutions
 Risk Assessment and Management in Practice - Updated SSG for Practitioners Laith Alfaqih - Stantec, Dennis Zadery - Stantec	 Designing Internal AM Maturity Assessments in a Municipal Context Howard Tong, Leanne Brannigan - Peel Region	 From Digital Twin to Decision Intelligence Michele Samuels - Xylem
Break		
 Risk Assessment and Management in Practice - Updated SSG for Practitioners Laith Alfaqih - Stantec, Dennis Zadery - Stantec	 Amphibious Infrastructure: From Coastlines to Coastal-Zones Joe Innis, Ashley Barratt, Michael Fishman - The Centre for Asset Studies	 Technology Showcase Capital Planning and Investment Decisions that Shape the Future Brent Solomon - Arcadis
 Keynote One Portfolio, One City: Toronto's Journey to Enterprise Real Estate Asset Management Patrick Matozzo - Corporate Real Estate Management at City of Toronto		
Lunch Buffet		
 Maintenance and Reliability Master Strategic Planning Aman Singh, Maria Raykowski - SLBC, Greg Epp - Niagara Region	 Maturing an Asset Management Program: Richmond Hill's IAM-Guided Journey David Baldessara, Andrew Nichols - City of Richmond Hill	 Enhancing Water Utility O&M with LIDAR & 360 Scanning Daniel Everitt - Peel Region
 Service Levels That Stick: Designing Targets You Can Actually Afford Erik Wright, Andrea Tang, Houston Renwick-Mayer - Town of Newmarket	 Advancing Asset Management Through Organizational Culture and Inclusive Leadership Vanessa Chau - WiAM - Women in Asset Management, Fay Pittman - Metrolinx	 Artificial Intelligence Panel Discussion Mary Sam and Panelists
 Integrating Corrective Maintenance History into Asset Health Indexing (AHI) Angelica Banzon - Toronto Hydro	 From 'Doing Things' to Executing Asset Management Steve Alston - Pinellas County Office of Fleet & Asset Management, Scott Stillwell - Pinellas County Public Works	 Building a Centre of Excellence in Asset Data Ron Fraser - Infrastructure Ontario, David Hewitt - BGIS
Break		
 Management of Track Asset Life Cycle Using Condition Models Roger Alves, Gaith Sabouni, Hussain Kagalwala - Metrolinx	 Risk-Based Decision Making for Marine Asset Management Quadri Kazeem, Mirren Robison - Port of Houston	 Turning Asset Data into Budget Decisions That Last Jenn Gross - GEI Consultants Ltd., Michelle Moore - City of Niagara Falls
 Technology Showcase From Data to Decisions: An Adaptive Risk-Based Framework for Pipeline Asset Management Xylem	 Internal Stakeholder Buy-in and Engagement through Effective Change Management Justin Barclay - Johnson, Mirmiran, and Thompson; Mariyana Tozeve - Maryland Transit Administration	 This Is the Year to Add Meaning to Your Data Tony Huang - Toronto Water
 From KPIs to Failure Insights Leonard Caputo, Alice Merchant - New York Power Authority	 Beyond Regulation: How Organizational Culture Shapes Natural Asset Integration Samantha Paquette, Natalie Dunn - GEI Consultants Canada Ltd.	 Breaking Silos Through Process-Driven, Data-Centric Lifecycle Management Samantha Keulmann, Dave Findlay - GHD, Maisam Shahzad - WSSC Water
Conference Closing Remarks & Headline Sponsor Comments James Jorgensen & Amy Lindblom - Conference Chairs		